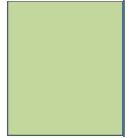


NANDIPHA.VUNTU

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Objectives

Seeking a position to utilize the skills that I have acquired, in an industry that offers professional growth, while being resourceful, innovative and flexible. My career goal is to excel my abilities and to enrich my knowledge base.

My Personal Strength

- Self-motivator and able to work under pressure if required.
- Responsible and focused.
- Enthusiastic team player with optimistic approach and good communication skills.
- Disciplined, patient and analytically minded.

Experience

Intern ▪ June 2017 – December 2018

EOH ▪ 1st Floor, Monyetla Park Block C, Inyanga Close, Sunninghill, Sandton 2157

Responsibilities

- Developing website (Source coding, html codes, JavaScript, CSS)
- Web services, web design and analysis
- Strategic planning on websites
- Preparing, strategic on group work systems
- Upkeeps and maintenance of website

SyNCH IT Technician ▪ February 2019 – September 2020

Health Systems Trust ▪ 400 16th Rd, Randjespark, Midrand, 1685

Responsibilities

- Conducting of readiness assessments in Health Facilities.
- Conducting internet speed test on different networks.
- Installation and set-up of computers in health facilities.
- Installation and set-up of routers in health facilities.
- Software installations and updates.
- Network troubleshooting and resolve problems.
- Compiling of M&E reports.
- Upkeeps and maintenance of SyNCH website

Responsibilities

- Provide 1st line support telephonically and remotely, 2nd line support through human interaction and 3rd line support by travelling to sites.
- Responsible for network upgrades for all Amatole District Primary Health Institutions.
- Desktop Support-resolving software calls within SLA metrics and attending to client requests (Replacements etc.).
- Printer support-resolving printer calls within SLA metrics
- Security Support-Anti-Virus patches etc. to be up to date.
- Unified messaging-attending to all mail related issues, Video conferencing, VOIP.
- Switch support and Remote support.
- Managing 148 Primary Health Facilities, making sure everything is running smoothly.
- Installation and maintenance of Transversal Systems (Bas, Loges, and Persal).
- Link Esset and Bas to Virtual server 2012.
- Responsible for Vodacom broadband connectivity to 148 Facilities at Amatole District.
- Assist in day to day problem solving for information management systems Tier.net, HPRS and Web DHIS.
- Support, Configure and maintain Vodacom VSAT.
- Updating of Software Tier.net and Web DHIS.
- Training Staff on the new implemented E-signature system for writing memos.
- Perform age analysis of Computers and report on equipment needs for the institution.
- Reset users email accounts on Active Directory and responsible for assigning IP address reservations on DHCP server.
- Responsible for wireless 802.11 configurations and setup Access Points.
- Setup and configure ASUS routers and configure it, change SSID, Password, WAN, LAN, Password according to departmental standard.
- Responsible for VOIP Telephone configurations and troubleshoot it.
- Install HPRS system which runs on Linux Server, virtual box, TeamViewer, run scripts, and configure virtual box.
- Attend Management meetings, Skype regional meeting and ICT Operational meeting.
- Develop work plan and ICT Operational reports and, PMDS other Administration work.
- Responsible for Synch project. Installation, configuring and managing printers and multi-functional machines.
- Liaise with external vendors i.e SITA, CRM, TELKOM.

- Monitoring Network with SITA
- Responsible for end-user support, desktop resources, storage, network and servers. Configure software to connect to Internet application servers. Responsible for asset management, tasks such as bar-coding and computer asset auditing.
- 3 COM, HP and Cisco Server Management and Administration. Call logging system (OST Ticket system). Installations & Maintaining WEB DHIS, Tier.net Writing reports and IT audit. Implementation of firewall security. Working Onsite by visiting FACILITIES. Network Support (LAN & WAN), Fixing computers. PC Repairs, Monitoring and managing telephone systems, Video Conferencing. Reporting to Deputy Director on a monthly basis.
- Works with procurement staff to purchase hardware and software (ICT NEEDS).

Skills

- Programming (C#, Java, SQL)
- Linux Ubuntu
- Microsoft word, Excel, PowerPoint and Microsoft windows

Education

EL-Shaddai Christian School

Grade 12 (Matric) ▪ 2012

- Afrikaans, Accounting, Business Economics, Economics, English, Life orientation, Mathematical Literacy.

Rosebank College

Diploma in Software Development ▪ 2016

- Analytical Technique, Business Communications, Business Practice Entrepreneurship, End-user computing, Programming Logic and design (intro, intermediate), Programming (Java, C#, ASP.NET, Android), Web development I php, html5, JavaScript, css3), Database (SQL, Ofoclf:1, Advanced Database (SQL PL), Human Computer Interaction, IT project management System analysis and design, Information Security, Open source coding{android), Applied Programming. Software Quality and Testing, Work integrated learning.

MICTSETA

National Certificate: Information Technology: Systems Development ▪ 2019

References

Mr. T Mdluli

Position: Gauteng District Coordinator (Health Systems Trust)

Email: Thando.Mdluli@hst.org.za

Contact: 0742803292

Mr. S Memela

Position: Eastern Cape District Coordinator (Health Systems Trust)

Email: SivuyileMemela@hst.org.za

Contact: 0791441595

Mr. M Ganca
Position: Team Lead (Health Systems Trust)
Email: Monde.Ganca@hst.org.za
Contact: 0639953180